

LS RESEARCH PRODUCT LIFE CYCLE POLICY

LSR knows that every customer has different requirements for product support and longevity. We are committed to providing the long term lifecycle support that all customers need for their applications through proactive planning for technology evolution and obsolescence.

LSR's modules are specifically designed to meet the needs of the industrial market which typically requires 7-10 year product lifecycles. Although LSR cannot guarantee when products will reach end-of-life, we will continue offerings while customer demand exists and materials are available and cost effective.

LSR is committed to providing long term support through a variety of services to help manage the lifecycle of our products. Product Change Notices (PCNs) detail product enhancements or availability changes. When it is deemed necessary to discontinue a product offering, LSR can recommend suitable replacements or collaborate on custom agreements to extend product offerings and support. LSR also offers a licensing option in the event other options are not suitable.